Pivotel Satellite Pty Limited
ABN 81 099 917 398
75 Nerang Street
Southport QLD 4215
Australia
Ph: 1300 882 448 (+61 7 5630 3000)

SPOT RMA FORM

Date	

RMA Number	

Please obtain this number from Pivotel

Customer Information			
Name		Purchase Date	
Daytime Phone		Mobile	
Address			

Please include a copy of your receipt

SPOT Messenger Identification			
Product ESN		Product Auth	
Fault Description			

Note:
Please ensure you have followed these steps:

- Obtain your RMA Number from Pivotel prior to sending the product back
- Complete this form and enclose a copy
- Include a copy of your receipt/proof of purchase
- Package the equipment suitably (see guidelines below)
- Send to below address within 5 days of obtaining your RMA number using your chosen postal or courier service

Address to Send Goods	Pivotel Satellite Pty Limited SPOT Warranty 75 Nerang Street Southport QLD 4215 Australia

Packaging: Suitable packaging means that the equipment is wrapped in suitable protective material (e. bubblewrap), and placed within sturdy exterior package suitable for postal or courier services. Equipment that is not suitably protected and packaged cannot be assessed for warranty as it may have been damaged in transit.