

# PIVOTEL AU - REDPORT GLOW UNLIMITED PLAN

Only available for recreational maritime use.



Plan Name	RedPort Glow Unlimited Min cost over 12 months is \$2,508.
Monthly Access Fee	\$209
Monthly Included Value	50 minutes (Incoming and Outgoing Calls to Australia)
Outgoing Call Cost (per 30 seconds)	\$0.75
Incoming Call Cost (per 30 seconds)	\$0.75
Flagfall	\$0.40
Data Call Minutes	Unlimited
Outgoing SMS	Unlimited
Standard Costs	Unit Pricing Data
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$3.40
Cost of a Standard SMS before any discounts to standard national mobile numbers:	N/A
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	25 calls

**Note: No minimum term if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.**

## Special Calls & Value Added Services

Pivotel Customer Care (1300 882 448)	FREE
Calls to 1800 Numbers	Charged at applicable satellite rates
Calls to 13/1300 Numbers	Charged at applicable satellite rates
<b>Voicemail</b> - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE
Call Forwarding (within Australia)	Charged at applicable satellite rates
Calls to other Pivotel Satellite Phones	Charged at applicable satellite rates
Emergency Calls 111/112	FREE



## SIGN UP WITH PIVOTEL & GET MORE WITH THE PIVOTEL ADVANTAGE!

- 04 Standard Australian '04' Mobile Numbers** - Exclusive to Pivotel - no more international prefixes on Iridium services that are harder to remember, harder to use and more expensive to call.
- \$ Callers To You Pay Standard Call To Australian Mobile Rates** - This compares with the cost to call satellite numbers provided by other satellite companies of up to \$19.99 per minute.\*



\*Source: <https://www.telstra.com.au/content/dam/tcom/personal/consumer-advice/doc/business-b/othercalltypes.doc>. Correct as at 29/03/2018.

## RedPort Glow Connecting life on the water.



The RedPort Glow Unlimited Plan uses the Iridium Mobile Satellite Network. The Glow Unlimited Plan may only be used with RedPort Glow terminals. Satellite reception limitations and some exclusion zones apply. All calls are charged in 30 second increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 12 month minimum term. Visit [www.pivotel.com.au/coverage](http://www.pivotel.com.au/coverage) for a coverage map. Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at [www.pivotel.com.au/selfcare](http://www.pivotel.com.au/selfcare). An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 12 months is \$2,508 on the RedPort Glow Unlimited Plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a \$50 contract waiver fee at the time the service is connected.