

Service Plans

Iridium GO! exec can be connected to GO! exec plans or Certus 100 Land plans.

Pivotel Iridium GO! exec Plans

Plan Name	GOexec 25	GOexec 50 Double Data PROMO Valid till 30th June 2024	GOexec 125	GOexec 250	GOexec 600 Annual	GOexec 1000 Annual
Monthly Access Fee	\$180	\$275	\$450	\$695	N/A	N/A
Annual Access Fee (in advance)	N/A	N/A	N/A	N/A	\$3300	\$4195
Included data allowance (MB)	25MB/month	100MB/month	125MB/month	250MB/month	600MB/year	1000MB/year
Excess Data (Per MB)	\$8.50	\$7.30	\$6.10	\$4.90	\$7.30	\$6.10
Included outgoing call* (Per Minute)	25 min/month	50 min/month	125 min/month	250 min/month	600 min/year	1000 min/year
Excess outgoing call*(Per Minute)	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15
Incoming Call to GO! exec '04' Number (Per Minute)	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15
Outgoing call costs to other services and other band countries	Visit www.pivotel.com.au/iridium-certus-rates-land					
Minimum Term	1 month Min cost is \$180	1 month Min cost is \$275	1 month Min cost is \$450	1 month Min cost is \$695	12 months Min cost is \$3300	12 months Min cost is \$4195
Iridium Messaging Application Supported	Yes, estimated in late 2023					
Dynamic Shared Group (DSG)	Not available, please use Certus 100 Land plans if DSG is required					

* Call to standard fixed or mobile services, voicemail retrieval and band 1 countries

Pivotel Iridium Certus 100 Land Plans

Plan Name	30MB	60MB	100MB	200MB	300MB
Monthly Access Fee	\$150	\$230	\$350	\$630	\$920
Included data allowance (MB)	30MB	60MB	100MB	200MB	300MB
Excess Data (Per MB)	\$9.50	\$8.90	\$7.35	\$6.30	\$5.85
Excess outgoing call* (Per Minute)	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15
Incoming Call to Certus '04' Number (Per Minute)	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15
Outgoing call costs to other services and other band countries	Visit www.pivotel.com.au/iridium-certus-rates-land				
Minimum Contract Term	3 months Min cost is \$450	3 months Min cost is \$690	3 months Min cost is \$1,050	3 months Min cost is \$1,890	3 months Min cost is \$2,760
Iridium Messaging Application Supported	Yes, estimated in late 2023				
Dynamic Shared Group (DSG)	Yes, 10% premium on MRC and overage data. Minimum 5 subscriptions per DSG.				
DSG minimum contract term	12 months Min cost is \$1,980 per service	12 months Min cost is \$3,036 per service	12 months Min cost is \$4,620 per service	12 months Min cost is \$8,316 per service	12 months Min cost is \$12,144 per service

* Call to standard fixed or mobile services, voicemail retrieval and band 1 countries

Why Pivotel?

Satellite phones with standard Australian '04' mobile phone numbers

- Easier to use and cheaper to call • Callers to you pay standard call-to-mobile rates

Free calls to our locally based Customer Care team

- Call 1300 882 448 to discuss your requirements with our satellite communication experts



How do I decide which plan to use?

GO! exec plans include data, voice call and Iridium messaging app bundles (available only in late 2023) and can be used on land, recreational maritime and general aviation.

Certus 100 Land plans include data bundle and can be used on land only. Data pooling is supported on Certus 100 Land plans.

	Certus 100 Land Plans	Monthly GO! exec Plans	Annual GO! exec Plans
Land Mobile Use	Yes	Yes	Yes
Recreational Marine Use	No	Yes	Yes
General Aviation Use	No	Yes	Yes
Data Bundles	Yes	Yes	Yes
Data Pooling	Yes	No	No
Voice Bundle	No	Yes	Yes
Future Messaging App Included (<5KB Messages)	Yes	Yes	Yes
Annual Plan	No	No	Yes
Payment	Monthly	Monthly	Up-Front for Full Year
Bundle Expiry	1 Month, Unless Consumed	1 Month, Unless Consumed	12 Months, Unless Consumed
Overage Charges Apply	Yes	Yes	Yes



Iridium GO! exec
Your life, your devices, everywhere.

Pivotel Iridium GO! exec and Certus 100 Land plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com.au/our-networks/iridium/ for a coverage map. An Iridium GO! exec terminal is required to access the Pivotel Iridium GO! exec and Certus 100 Land services. All plans have a minimum contract term and change of plan is not allowed during the contract term. You can select 'keep your local numbers' option on your GO! exec plans to retain your two GO! exec Australia mobile numbers at \$15 per month after the minimum contract term. Voice and data services will not be available during this period. Your GO! exec Australia mobile numbers for the two phone lines will remain the same when you resume the service. All calls are charged in one minute increments unless otherwise stated. Any stated minute charges are to band 1 countries only (which includes Australia). Calls to higher bands may be at higher rates. Pivotel may apply call barring where fraudulent use is suspected, there is a breach of the Pivotel Incoming Calls Fair Use Policy or for credit control purposes. Data is charged in 1KB increments and minimum data session is 5KB. A Dynamic Shared Group (DSG) allows pooling of the monthly data allowance to all services in the DSG for Certus land plans only. A DSG must consist of a minimum of five services. All services in a single DSG must be activated on the same single common plan. Services in a DSG inherit the attributes (data speed, usage allowance) of the plan the DSG is based on. DSG pooling will incur a 10% premium on monthly access fee and data overage. Prices are in AUD including tax and are subject to change. Minimum cost for standard monthly plan is monthly access fee x contract term. Minimum cost for DSG plan is DSG monthly access fee per service x number of services x contract term. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemized billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only.