

Iridium (AUD) GO! Unlimited Plan

Effective 1st January 2023

Service Plans

Plan Name	GO! Unlimited Min cost over 12 months is \$2,868.
Monthly Access Fee	\$239
Monthly Included Value	60 Minutes (All incoming calls and outgoing calls to Australia)
Outgoing Call Cost (Per Minute)	\$1.50 [^]
Incoming Call Cost (Per Minute)	\$1.50
Iridium GO! Data	Unlimited
Outgoing SMS	Unlimited
Service Suspension Per Month (Maximum of 180 days in any 12-month period)	\$15
Standard Costs	Unit Pricing Data
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$3.00
Cost of a Standard SMS before any discounts to standard national mobile numbers:	N/A
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	30 Calls

Note: No minimum term if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.

[^]For calls made to standard fixed or mobile services within Australia or New Zealand.

Special Calls & Value Added Services	
Pivotel Customer Care (1300 882 448)	FREE
Emergency Calls 000/112	FREE
Calls to 13/1300/1800 Numbers	Charged at the plan's applicable outgoing call rate
VoiceMail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at the plan's applicable outgoing call rate FREE
Call Forwarding (within Australia)	Charged at the plan's applicable outgoing call rate
Calls to Other Pivotel Satellite Phones	Charged at the plan's applicable outgoing call rate
Calls to Other Services	Visit www.pivotel.com.au/plans/iridium-go-unlimited



Iridium GO!
Your life, your devices, everywhere.



Why Pivotel?

Satellite phones with standard Australian '04' mobile phone numbers

- Easier to use and cheaper to call • Callers to you pay standard call-to-mobile rates

Free calls to our locally based Customer Care team

- Call 1300 882 448 to discuss your requirements with our satellite communication experts

The Iridium GO! Unlimited Plan uses the Iridium Mobile Satellite Network. The Iridium GO! Unlimited Plan may only be used with Iridium GO! terminals. Satellite reception limitations and some exclusion zones apply. All calls are charged in one minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 12 month minimum term. At the conclusion of the minimum term, the provision of service will continue on a month to month basis unless cancellation of the service is requested in writing. Please refer to the above table for minimum cost over minimum term for the plan. Visit www.pivotel.com.au/our-networks/iridium for a coverage map. Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/services/my-account. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a \$50 contract waiver fee at the time the service is connected. You can suspend your service at any time for AU\$15 for up to 180 day in any 12 month period. Service suspension is only allowed up to 3 times in that 12-month period. If you suspend your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in suspension.