

Service Plans

Rates apply to the Iridium 9555, Extreme (9575), GO! and 9505A.

^Minimum 3 services.

Plan Name	Pivot 50 Min cost over 12 months is \$600.00.	Pivot 60 Min cost over 12 months is \$720.00.	Pivot 85 Min cost over 12 months is \$1,020.00.	Pivot 109 Min cost over 12 months is \$1,308.00.	Group 80^ Min cost over 12 months is \$960.00.
Monthly Access Fee	\$50.00	\$60.00	\$85.00	\$109.00	\$80.00
Monthly Included Value	\$5.00	\$15.00	\$45.00	\$75.00	\$40.00
Outgoing Call Cost (Per 30 Seconds)	\$0.99	\$0.60	\$0.60	\$0.40	\$0.50
Incoming Call Cost (Per 30 Seconds)	N/A	N/A	N/A	N/A	N/A
Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Iridium GO! Data - Data Call Using Iridium GO! Apps	Charged at the plan's applicable outgoing call rate				
Iridium Data - Data Call Using Direct Internet Service	\$1.10 Per 30 Seconds - Plus 55c Call Flagfall				
Service Suspension Per Month (Maximum of 180 days in any 12-month period)	\$10	\$10	\$10	\$10	\$10
Standard Costs	Unit Pricing Data				
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$4.36	\$2.80	\$2.80	\$2.00	\$2.40
Cost of a Standard SMS before any discounts to standard national mobile numbers:	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	1 Calls	5 Calls	16 Calls	37 Calls	16 Calls
Note: No minimum term if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.					

Special Calls & Value Added Services	
Pivotel Customer Care (1300 882 448)	FREE
Emergency Calls 111/112	FREE
Calls to 13/1300/1800 Numbers	Charged at the plan's applicable outgoing call rate
VoiceMail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at the plan's applicable outgoing call rate FREE
Call Forwarding (within Australia)	Charged at the plan's applicable outgoing call rate
Calls to Other Pivotel Satellite Phones	Charged at the plan's applicable outgoing call rate
Calls to Other Services	Visit www.pivotel.com.au/iridium-call-rates/

Why Pivotel?

Satellite phones with standard Australian '04' mobile phone numbers

- Easier to use and cheaper to call • Callers to you pay standard call-to-mobile rates

Save Your Local Number allows you to keep your local number while your service is on hold

- Only \$10.00/month while your service is on hold • Use your phone seasonally but keep the same number

Free calls to Customer Care

- Dedicated team of locally based satellite experts here to support you • Call 1300 882 448



Pivotel Iridium Satellite plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 30 second increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 12 month minimum term. Visit www.pivotel.com.au/coverage for a coverage map. A compatible Iridium Satellite device is required to access the Pivotel Iridium Satellite service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. Save Your Local Number allows a service to be put on hold while still maintaining your local number. Your service can utilise Save Your Local Number for up to 6 months in any 12 month period. Your service access fee will be the Save Your Local Number fee for the period this feature is active. If you use Save Your Local Number with your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in Save Your Local Number. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 12 months is \$600.00 on Pivot 50, \$720.00 on Pivot 60, \$1,020.00 on Pivot 85, \$1,308.00 on Pivot 109 and \$960.00 per service on Group 80 (a minimum of 3 services is required for this plan). You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Service suspension is available for \$10 per month per service. Services can be suspended for a maximum of 180 days in any 12-month period. Service suspension is only allowed up to 3 times in that 12-month period. Services that are suspended during a contracted period will have the contracted end date extended by the period the service is suspended. You may choose to waive the minimum term by paying a \$50 contract waiver fee at the time the service is connected.