

Service Plans

Rates apply to the Iridium 9555, Extreme (9575), GO! and 9505A.

[^]Minimum 3 services.

Plan Name	Pivot 65 Minimum cost over 12 months is \$780.00.	Pivot 75 Minimum cost over 12 months is \$900.00.	Pivot 100 Minimum cost over 12 months is \$1,200.00.	Pivot 124 Minimum cost over 12 months is \$1,488.00.	Group 95 [^] Minimum cost over 12 months is \$1,140.00.
Monthly Access Fee	\$65.00	\$75.00	\$100.00	\$124.00	\$95.00
Monthly Included Value	\$15.00	\$25.00	\$55.00	\$85.00	\$50.00
Outgoing Call Cost (Per Minute)	\$1.98	\$1.20	\$1.20	\$0.80	\$1.00
Incoming Call Cost (Per Minute)	FREE				
Iridium GO! Data - Data Call Using Iridium GO! Apps	Charged at the plan's applicable outgoing call rate				
Iridium Data - Data Call Using Direct Internet Service	\$2.20 Per Minute				
Service Suspension Per Month (Maximum of 180 days in any 12-month period)	\$15				

Note: No minimum term if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.

Standard Costs	Unit Pricing Data				
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$3.96	\$2.40	\$2.40	\$1.60	\$2.00
Cost of a Standard SMS before any discounts to standard national mobile numbers:	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	3 Calls	10 Calls	22 Calls	53 Calls	25 Calls

Special Calls & Value Added Services	
Pivotel Customer Care (1300 882 448)	FREE
Emergency Calls 000/112	FREE
Calls to 13/1300/1800 Numbers	Charged at the plan's applicable outgoing call rate
Voice - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at the plan's applicable outgoing call rate FREE
Call Forwarding (within Australia)	Charged at the plan's applicable outgoing call rate
Calls to Other Pivotel Satellite Phones	Charged at the plan's applicable outgoing call rate
Calls to Other Services	Visit www.pivotel.com.au/plans-iridium-satellite-phone-plans.html

Why Pivotel?

Satellite phones with standard Australian '04' mobile phone numbers

- Easier to use and cheaper to call • Callers to you pay standard call-to-mobile rates

Seasonal service suspension allows you to suspend your service when you're not using it

- Only \$15.00/month while your service is on hold • Use your phone seasonally but keep the same number

Free calls to our locally based Customer Care team

- Call 1300 882 448 to discuss your requirements with our satellite communication experts



Pivotel Iridium Satellite plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com.au/our-networks/iridium for a coverage map. All calls are charged in 1 minute increments unless otherwise stated. Prices are in AUD, include GST and are subject to change. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Pivot plans have a 12 month minimum term. Minimum cost over 12 months is defined in the table above. Please note a minimum of 3 services are required for any group plans. You may choose to waive the minimum term by paying a AU\$50 fee at the time the service is connected. At the conclusion of the minimum term, the provision of service will continue on a month to month basis unless cancellation of the service is requested in writing. You can suspend your service at any time for AU\$15 for up to 180 day in any 12 month period. Service suspension is only allowed up to 3 times in that 12-month period. If you suspend your service during the minimum term, your minimum term period will be extended equivalent to the number of months your service is in suspension. A compatible Iridium Satellite device is required to access the Pivotel Iridium Satellite service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/services/my-account. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only.