

Service Plans

Monthly Plan

| Plan Name                              | THURAYA IP AU Monthly 150MB       | THURAYA IP AU Monthly 500MB       | THURAYA IP AU Monthly 1500MB      | THURAYA IP AU Monthly 2500MB        | THURAYA IP AU Monthly 5000MB        | THURAYA IP AU Monthly 10000MB       | THURAYA IP AU Monthly 15000MB       | THURAYA IP AU Monthly 30000MB       |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Monthly Access Fee                     | \$90.00                           | \$134.00                          | \$280.00                          | \$352.00                            | \$586.00                            | \$876.00                            | \$1,102.00                          | \$1,460.00                          |
| Monthly Included Data Allowance (MB)   | 150                               | 500                               | 1500                              | 2500                                | 5000                                | 10000                               | 15000                               | 30000                               |
| Minimum Term (Months)                  | 3 Months<br>Minimum cost is \$270 | 3 Months<br>Minimum cost is \$402 | 3 Months<br>Minimum cost is \$840 | 3 Months<br>Minimum cost is \$1,056 | 3 Months<br>Minimum cost is \$1,758 | 3 Months<br>Minimum cost is \$2,628 | 3 Months<br>Minimum cost is \$3,306 | 3 Months<br>Minimum cost is \$4,380 |
| Excess Data Cost (Per MB) in Australia | \$0.00                            | \$0.00                            | \$0.00                            | \$0.00                              | \$0.00                              | \$0.00                              | \$0.00                              | \$0.00                              |

Annual Plan

| Plan Name                              | THURAYA IP AU Annual 1800MB          | THURAYA IP AU Annual 6000MB          | THURAYA IP AU Annual 18000MB         | THURAYA IP AU Annual 30000MB         | THURAYA IP AU Annual 60000MB         | THURAYA IP AU Annual 120000MB         | THURAYA IP AU Annual 180000MB         | THURAYA IP AU Annual 360000MB         |
|--|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| Annual Access Fee (Charge in Advance)  | \$1,080.00                           | \$1,608.00                           | \$3,360.00                           | \$4,224.00                           | \$7,032.00                           | \$10,512.00                           | \$13,224.00                           | \$17,520.00                           |
| Annual Included Data Allowance (MB)    | 1800                                 | 6000                                 | 18000                                | 30000                                | 60000                                | 120000                                | 180000                                | 360000                                |
| Minimum Term (Months)                  | 12 Months<br>Minimum cost is \$1,080 | 12 Months<br>Minimum cost is \$1,608 | 12 Months<br>Minimum cost is \$3,360 | 12 Months<br>Minimum cost is \$4,224 | 12 Months<br>Minimum cost is \$7,032 | 12 Months<br>Minimum cost is \$10,512 | 12 Months<br>Minimum cost is \$13,224 | 12 Months<br>Minimum cost is \$17,520 |
| Excess Data Cost (Per MB) in Australia | \$0.00                               | \$0.00                               | \$0.00                               | \$0.00                               | \$0.00                               | \$0.00                                | \$0.00                                | \$0.00                                |

Note:

1. Thuraya IP AU plans are solely to be used within Australia only. Operating outside Australia region will result in the service being barred and Pivotel customer service needs to be contacted to unbar the service.
2. Data speeds will be throttled at 100% of included data allowance, to 32kbps, on all plans except Thuraya IP AU Monthly 30000MB and Thuraya IP AU Annual 360000MB, which will be throttled to 64kbps
3. Thuraya IP AU Annual included data allowance can be used anytime within the 12-month period

Get more from your satellite service on the Pivotel network!

- Manage your satellite data and control your costs with the Pulsar® web-based self-service dashboard
- All satellite data traffic is carried on Pivotel's secure carrier grade network
- Choose how you route your data with options for a static public IP address or virtual private network tunnel
- Dedicated team of locally based satellite communications specialists here to support you

Pivotel Thuraya IP AU plans use the Thuraya Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Thuraya IP provides standard background IP services up to 444kbps. Thuraya IP AU plans are geo-restricted and may only be used within Australia. Visit [www.pivotel.com.au/our-networks/thuraya/](http://www.pivotel.com.au/our-networks/thuraya/) to view a coverage map. Data is billed in 100KB increments. Prices quoted are in AUD including GST and are subject to change. 3 month minimum terms apply for Thuraya IP AU monthly plans and 12 month minimum terms apply for Thuraya IP AU annual plans. Please refer to the above table for minimum cost over minimum term for the plan. For Monthly plans, the provision of the service will continue after conclusion of the minimum term of the contract unless you request, in writing, cancellation of the service. For Annual plans, the service will automatically be renewed with a new 12-month minimum contract term at the end of the current minimum term unless you request, in writing, cancellation of the service. Plans can be upgraded at any time but will only take effect on the next billing cycle and the minimum term will be reset. Any unused data will not carry forward to the new plan. A plan downgrade is allowed after the minimum term for Thuraya IP AU monthly plans. Downgrades within the minimum term will have an early termination fee apply equivalent to the monthly access fee from the downgrade date to the minimum contract expiry date. A plan downgrade is allowed at any time for Thuraya IP AU annual plans however any unused data will not be carried forward to the new plan. A new minimum term will begin after a plan downgrade. A compatible Thuraya IP device is required to access the Pivotel Thuraya IP AU service (see device pricing). You will receive a bill by email from Pivotel listing any payments you have made during the billing period and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemized billed and unbilled service usage is available in the secure Selfcare website at [www.pivotel.com.au/selfcare](http://www.pivotel.com.au/selfcare). An itemised bill listing all of your service usage events is available on request. Pivotel plans are available to credit approved customers only. You can manage your data usage of the service to control your cost via Pivotel Pulsar® Data Management Portal. Visit <https://www.pivotel.com.au/products/pulsar/> to learn how to manage your data usage.