



If undelivered, please return to
Locked Bag 100, Southport QLD 4215

000281 000



Pivotel Demo Invoice
Locked Bag 100
SOUTHPORT QLD 4215

YOUR TAX INVOICE

www.pivotel.com.au

Enquiries 1300 882 448

Email mail@pivotel.com.au

Office Hours
8:00am to 7:00pm AEST Monday to Friday

Pivotel Satellite Pty Limited
ABN 81 099 917 398

The previous charges and credits/payments on your account, plus the total amount due on this invoice.

A breakdown of your charges by standard fees/monthly fees, usage and GST.

Your account information, use this Account Number to log into Selfcare when you have set up access.

Invoice Summary

Standard fees and charges	\$946.76
Usage charges	\$36.86
Sub-Total	\$983.62
GST	\$98.36
TOTAL CHARGES (Inc GST)	\$1,081.98

Your Bill Summary

Account Number	00000000
Invoice Number	00000000
Invoice Date	15 Feb 2015

Previous Balance	Payments / Credits	Balance	New Charges	Total Payable \$1,081.98
\$822.34	− \$822.34	= \$0.00	+ \$1,081.98	=
				Due Date 17 Mar 2015

Direct Debit makes it easy to pay your bill on time, no matter where you are.

Complete the direct debit form on the last page of this invoice.



How to pay

Please do not staple. Please enclose this slip with your cheque payment. See overleaf more for payment methods.

By Phone
Please call 1300 809 448 to pay your account by Mastercard or Visa.

BPAY
Use BPAY to pay from cheque or savings account.
Biller Code: 596262
Reference No: 00000000 0

In Person
Present this invoice at any Post Office to make a payment via cash, EFTPOS or cheque.

*2404 00000000 0

Reference Number: 000000000
Account Number: 00000000
Invoice Number: 00000000
Issue Date: 15 Feb 2015
Due Date: **17 Mar 2015**

Amount Due **\$1,081.98**

View & pay your bill online

Visit Selfcare anytime to securely view your account records, make a payment or update your details.

pivotel.com.au/selfcare

A breakdown of the charges on your account for this billing period by:
 Fees & Charges = monthly plan charges;
 Events = SMS/text messages, calls and data.

YOUR TAX INVOICE

Account Number 00000000
Invoice Number 00000000

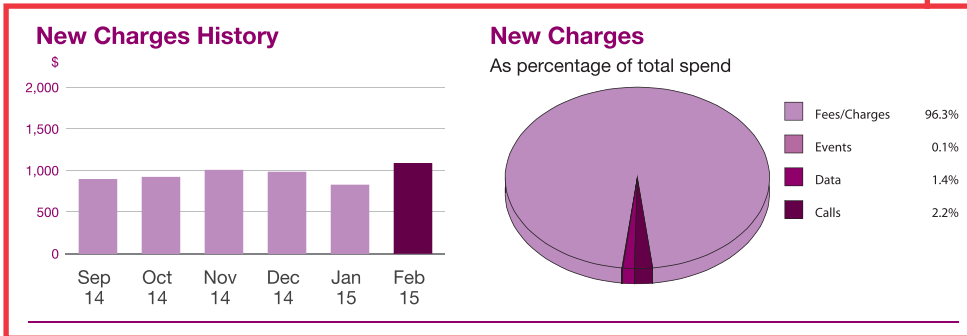
Corporate Information
 Pivotel Satellite Pty Limited
ABN: 81 099 917 398
Website: www.pivotel.com.au

Accounts Mailing Address
 Locked Bag100, Southport QLD 4215

Office Hours
 8:00am to 7:00pm AEST Monday to Friday

Customer Care
Phone: 1300 882 448
Fax: (07) 5630 3030
Email: mail@pivotel.com.au

Credit Card Payments
 1300 809 448 (open 24hours)



Billing period
 The billing period for access fees and usage charges is shown on this invoice. Access fees are charged in advance, and usage charges are charged in arrears. Some usage charges for previous billing periods may appear on your invoice due to the timing of information processing. Any unused included usage value for that period will be automatically applied. Any usage charges not yet processed at the time this invoice was prepared will be included on a later invoice.

Pro-rata
 You may receive a pro-rata access fee charge on your first Pivotel invoice. In which case your included usage value will also be pro-rated. The pro-rata charge and pro-rata included usage value are calculated from the date of service connection to the date of your first invoice.

GST
 All charges on your invoice are shown exclusive of GST unless otherwise indicated. Some charges such as international roaming charges may be classified as GST free. The total GST calculated on the charges is shown in the Account Summary portion of your invoice.

Overdue payments
 Pivotel may charge interest or late payment fees on overdue payments. We may restrict the use of your service/s until your account is brought up to date.

International Roaming
 International roaming is expensive, especially for data services. Please consider disabling data roaming on your device to avoid high charges. Both incoming and outgoing usage normally attracts a charge at international roaming rates.

Premium SMS
 These services are offered by third party service providers. If you are concerned about charges for a premium SMS service number shown on your invoice, you should first contact the customer care number listed for the third party service provider at www.19SMS.com.au. Please read our Pivotel Premium Service Notice, copies of which are available from our website or by calling Pivotel customer care.
 To opt out of a subscription premium SMS service, text the word STOP to the premium SMS service number.

Change of details
 Please contact Pivotel Customer Care to advise us of any change of Name, Ownership, Contact, Address or Billing details.

Other payment methods

Credit Card
 You can pay 24 hours a day by calling our phone banking service on **1300 809 448**. Please have your **Credit Card** and the **Reference number** (shown overleaf) ready when calling.

Pay to Our Account
 You can pay your invoice directly from your bank account or credit card by completing the direct debit form at the end of this invoice, and fax or post it back to Pivotel.

Online
 You can pay your account online at www.pivotel.com.au/selfcare. For security purposes, you will need your account number and your enquiry password to log onto Pivotel Selfcare.

- Call Types**
- CIN Cellular International calls
 - CNA Cellular National calls
 - CNM Cellular National Mobile calls
 - COT Cellular Other calls
 - CSM Cellular SMS
 - INT International usage
 - LOC Location update
 - MSG Messages
 - OTH Other Usage
 - RES Response SMS
 - ROA Call while roaming
 - RPT Device Report
 - SDC Satellite Data calls
 - SIC Satellite Incoming calls
 - SIN Satellite International calls
 - SNA Satellite National calls
 - SNM Satellite National Mobile calls
 - SOS Emergency
 - SOT Satellite Other calls
 - SSM Satellite SMS

The Usage Detail for your services shows usage broken down by these call types on your bill.

Change of address

New address

Suburb

State **Postcode**

Telephone (home)

(work)

Email

Contact Pivotel Customer Care or complete these details and mail it back to us at Locked Bag 100, Southport QLD 4215

This is your new: (tick the appropriate boxes)

Billing Address

Street Address