Keeping you connected.

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PROMOTIONAL TERMS AND CONDITIONS

Pivotel Mobile Plans

Terms and Conditions include:

- The promotion is available until withdrawn by Pivotel;
- The offer is subject to Mobile coverage and Pivotel's standard customer approval processes;
- The promotion cannot be redeemed before or after the promotional period unless Pivotel advises otherwise;
- After the first six months, the standard monthly plan charge will apply unless another eligible offer is available and applied;
- A promotional discount cannot be used in conjunction with any other offer, discount, credit, or promotion unless Pivotel states otherwise;
- Discounts will be applied automatically to the customer's bill for the applicable promotional period;
- If the customer cancels, disconnects, transfers, or changes their eligible service or plan, the promotional discount will cease from the date the change takes effect;
- Customers may cancel their service at any time by contacting Pivotel, and cancellation will take effect in accordance with Pivotel's standard cancellation processes;
- Where a service is cancelled before the end of a billing period, any unused portion of the usage, promotional discount, credit, or plan inclusions will not be refunded;
- Any outstanding charges, equipment costs, or other amounts owing remain payable after cancellation;
- Unused credit, plan inclusions, discounts, or promotional benefits are not transferable, refundable, or redeemable for cash;
- The customer must comply with Pivotel's standard plan terms, acceptable use policy, fair use requirements, and any applicable nbn® requirements;
- Pivotel may vary, withdraw, extend, or substitute the promotion at its discretion, subject to applicable laws;

Promotional details:

	25GB	50GB	80GB
Promotional Price (within 6 months of activation)	$11.45	$17.50	$22.50
Monthly Plan Charge (After promotion)	$22.90	$35.00	$45.00