

ELECTRICAL SAFETY RECALL

**Kuantech (KTECH) - Thuraya Satellite Phone AC Adaptor
Model: KSAS0100500200D5**



SatSleeve+ Phone
(this product is not affected)



SatSleeve Hotspot Phone
(this product is not affected)

This recall by Pivotal Satellite Pty Limited is for the above adaptor sold together with the Thuraya SatSleeve+ and Thuraya SatSleeve Hotspot satellite phones through Pivotal and Pivotal dealers nationally and online from **1 January 2014 to 29 July 2021**.

This recall only relates to the AC adaptor, phones are not affected.

To identify the product, look for **Model: KSAS0100500200D5** on the top of the adaptor as set out in the first image.

DEFECT: The adaptor's insulated pin may crack and expose the active pin.

HAZARD: Risk of electric shock or electrocution causing injury or death.

WHAT TO DO: Consumers should immediately stop using the adaptor and contact Pivotal Satellite on 1300 882 448 or via www.pivotal.com.au/satsleeve-accharger-recall to register for a replacement. Replacements are expected to be available in November 2021. Pivotal will also provide a pre-paid bag for return of the old adaptor.

For further information

Please direct all calls and queries concerning this recall to Pivotal on 1300 882 448.
See www.productsafety.gov.au for Australian product recall information