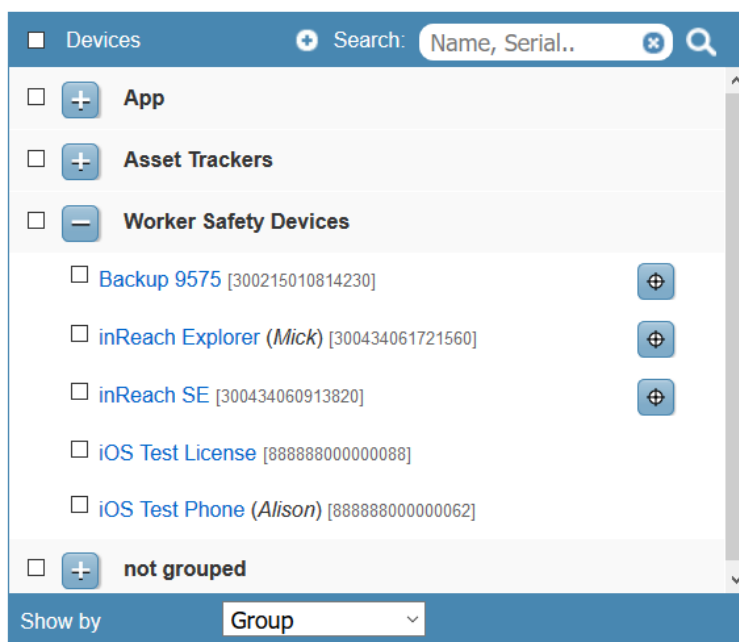## Popular Feature Requests

Throughout the year the Tracertrak team gets a lot of different requests for new features. While we don't have the time to develop every feature that is requested, we do try and deliver those features that are requested by multiple customers and that we believe we will have broader appeal within the Tracertrak community.

In the 2019 Q4 release we have delivered a number of customer driven feature requests which we expect will improve the day to day use of Tracertrak for most users

Better Group Navigation

When device lists are displayed by groups, the minimisation of those groups will now be remembered by Tracertrak, so no longer do you have to scroll through long lists of devices or minimise many different groups just to see your teams devices. Minimise a group list and it will remain minimised until you expand it.
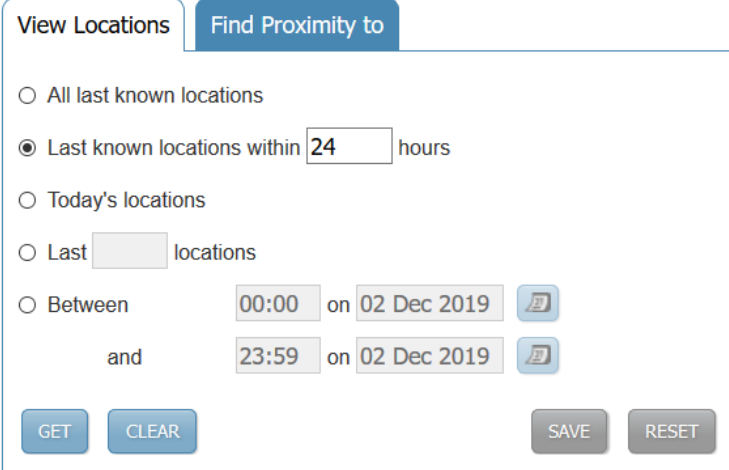

Better Configuration Sorting

We have added more table sorting to the configuration pages to help you view different configurations by different columns, making it easier to find the device, profile or worker you are looking for.

Limiting Last Known Locations

Some Tracertrak teams are using Tracertrak as a real time dashboard of their assets and workers. To help these teams keep a finger on the pulse and display only "fresh" content, the Last Known Location filter now has a new variation which will restrict the results to the last X hours.

This is a great way of removing "stale" broadcast data from your map results.

Pivotel Numbers BETA

In addition to these "above the line" feature releases, we have also released a BETA version of Pivotel Numbers. This BETA release is being limited to internal Pivotel users and the New Zealand Department of Conservation.

Pivotel Numbers are a special mobile number for Tracertrak workers that can be used to deliver SMS messages directly to and from inReach devices. When sending a message from an inReach device to a mobile number, Tracertrak will deliver that message from the device assignee's Pivotel Number. This will make it easier for the recipient of the message to know who it was that sent the message and allow the recipient to respond directly to that SMS message, just like a standard mobile SMS conversation. No longer will every message from Tracertrak come from a generic Tracertrak Number, nor will conversations be limited to single replies authored through a response website.

To contact a worker who is working remotely, you can send a SMS message directly from a mobile phone to that worker's Pivotel Number and Tracertrak will ensure that the message is delivered to the inReach device that the worker is assigned to. When the worker responds, their reply will be delivered into the same message thread, creating a standard SMS conversation. When Pivotel Numbers is fully released in 2020, inReach messaging in Tracertrak will be as simple as SMS messaging between mobile phones.

Pivotel Numbers are applicable to inReach, Tracertrak Safeworker App and other two way messaging devices such as Spot X when they are integrated with Tracertrak.

2020 Vision

The Tracertrak team has some exciting developments planned for 2020. Some of these will be requiring foundational changes within Tracertrak to facilitate new capabilities which are not currently possible. Among the changes are the consolidation of Workers and Users into a single group called "People" making the creation, management and treatment of Tracertrak users more consistent. Other changes are being made to deliver a better mobile experience for accessing the Tracertrak Console which will ultimately facilitate the gradual replacement of various Tracertrak pages, providing an even better mobile and desktop experience.