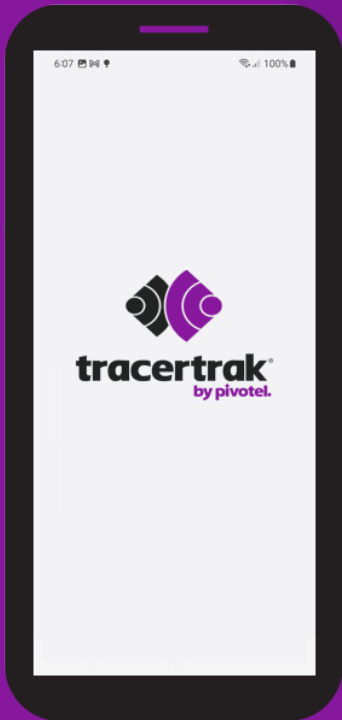




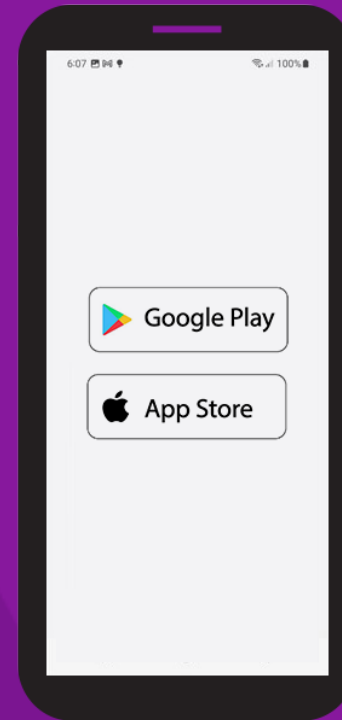
**Tracertrak**  
**Remote Worker App**  
Quick Start Guide

# Introducing the Remote Worker App.



## About the App

The Tracertrak Remote Worker App connects to your Garmin device, making it quicker and easier to send messages and check in using your smartphone.

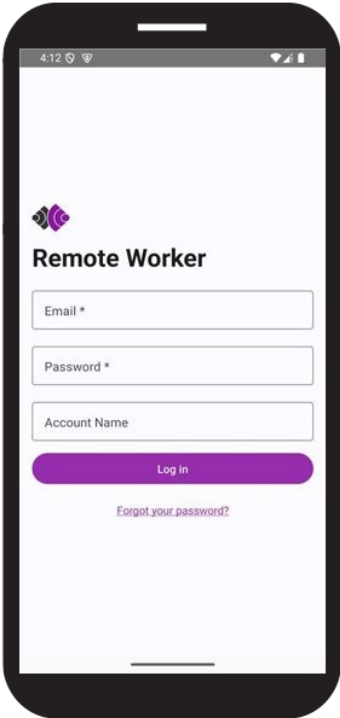


## Where to Download

Download the *Tracertrak Remote Worker App* from the Google Play Store for Android phones or the App Store for Apple phones. Search for 'Tracertrak Remote Worker App'.

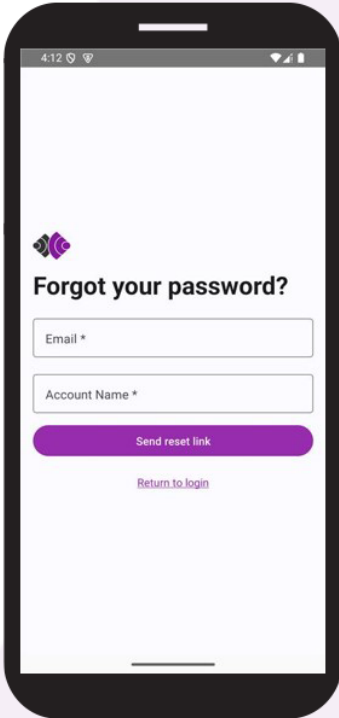
Keeping teams connected.

# Getting Started.



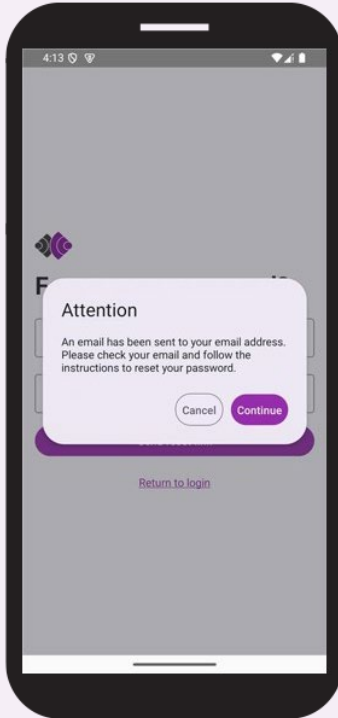
1

To log in, use the same email and password you use to access the Tracertrak Console.

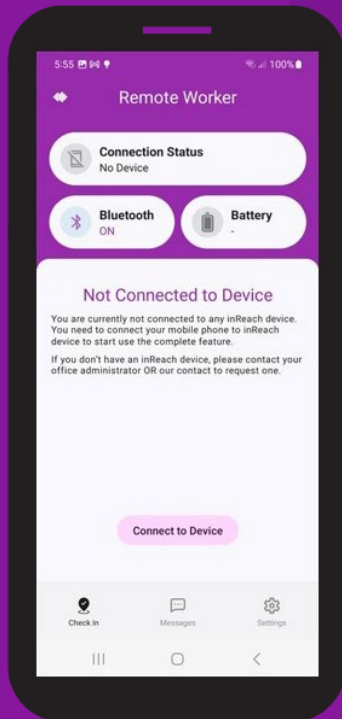


2

If you've forgotten your credentials, click *Forgot your password*, enter your email and Account name, and a reset email will be sent to you.

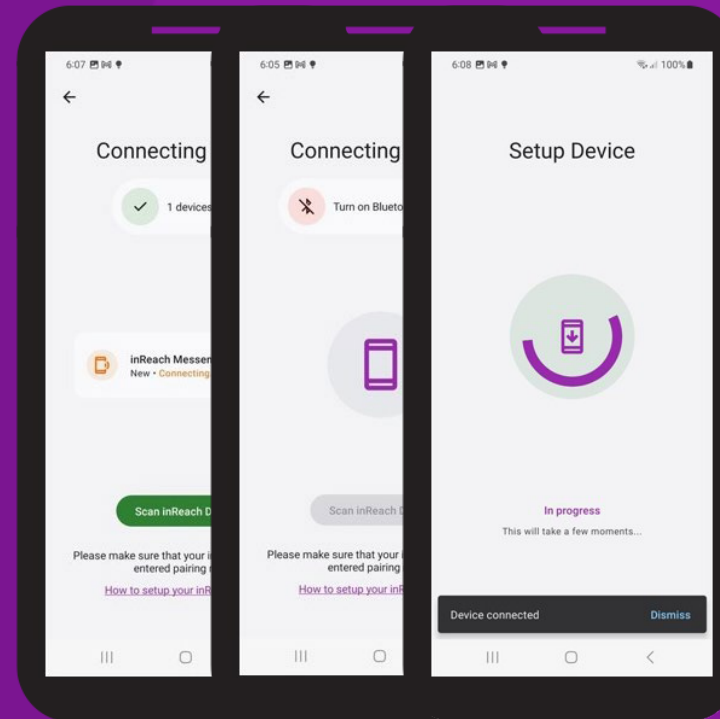


# Connecting Devices.



3

To connect a device, select *Connect to Device* if no devices are listed.



4

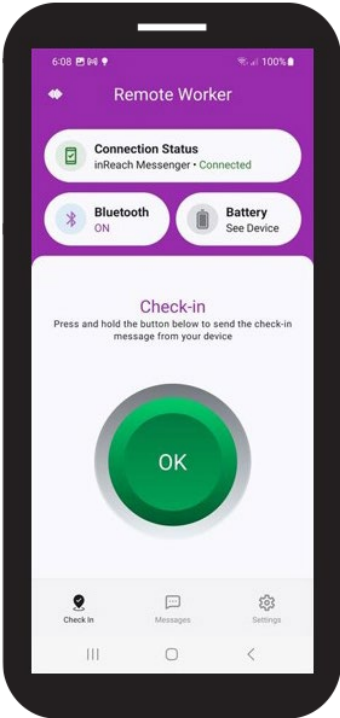
Select the device from the list or tap *Scan inReach Device*.

Next, follow the prompts on your inReach to connect it to your mobile phone.

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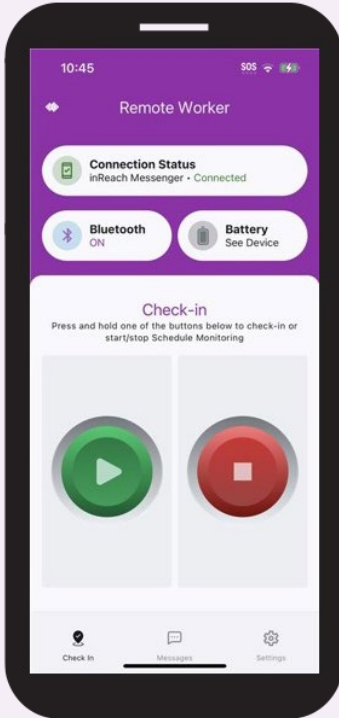
**Note:** Bluetooth must be enabled on your inReach device. To do this, select *Settings*, go to *Bluetooth*, and turn it on. If you haven't already paired your inReach with your mobile phone, you'll need to do that first. For more help, see page 8 of this guide.

# Enabling Check-in.



5

Once connected, the app will display the paired device details and the *Fixed Check-in* button.

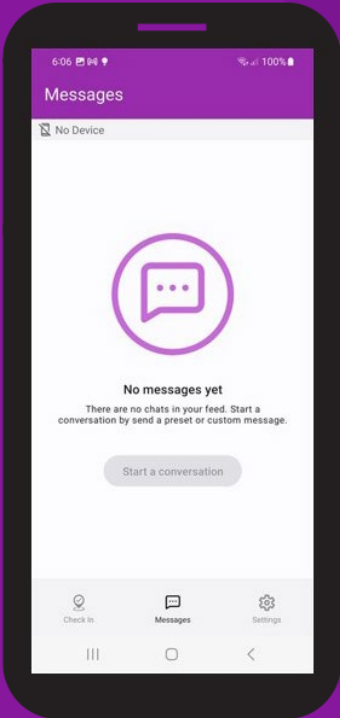


6

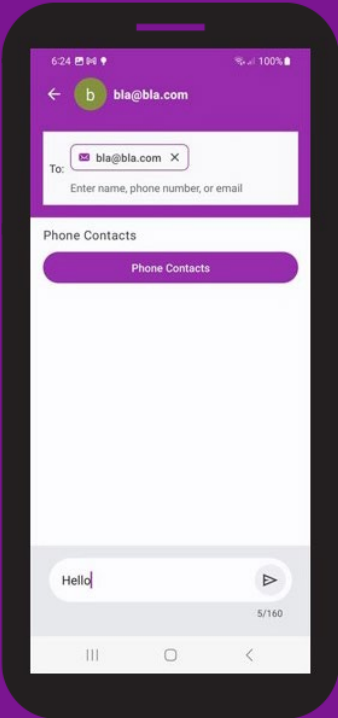
Use the on-screen buttons to start or stop scheduled monitoring.

Keeping teams connected.

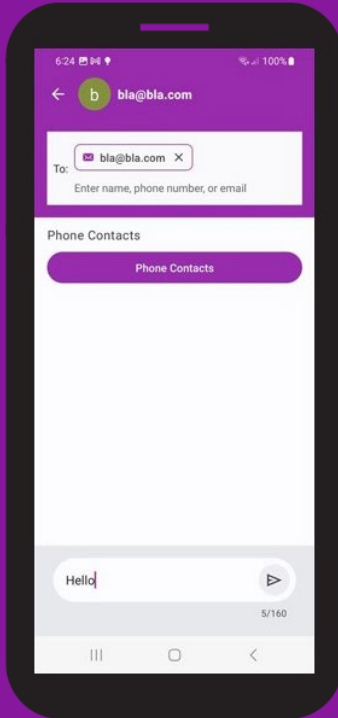
# Sending Messages.



**7** Select the *Message* icon to create a new message.

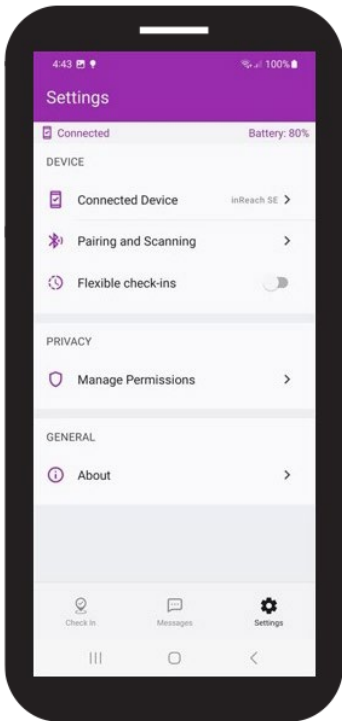


**8** Next, choose the message recipient by selecting from your phone contacts or entering a new recipient.



**9** Compose your message, then press the *Send* button.

# Navigating Settings.



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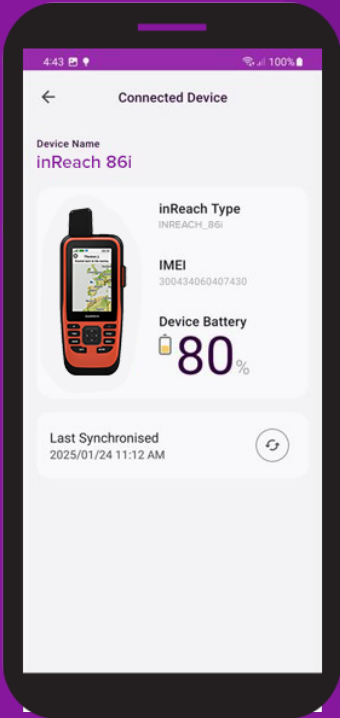
10

Select the *Settings* icon to view the app settings.

Settings include:

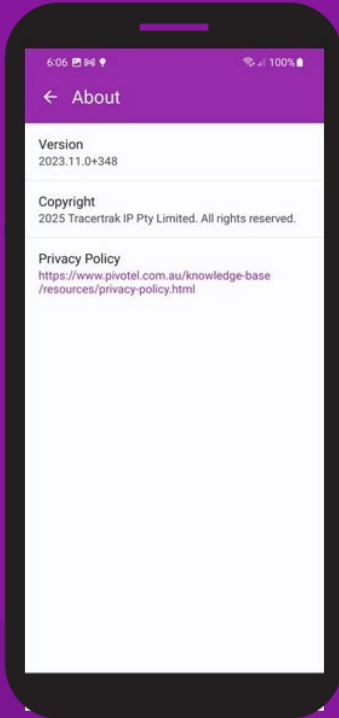
- **Connected Device** – Displays details of the connected device. *See Page 7 for more.*
- **Pairing and Scanning** – Shows previous and currently connected devices. *See Page 3 for more.*
- **Flexible Check-ins** – Toggle this on if applicable, to match your current profile.
- **Manage Permissions** – Adjust your app permissions here.
- **About** – View app details and privacy policies.

# Settings Explained.



11

*Connected Device* displays information about the device paired with your application, including IMEI and battery level.



12

*About* displays information about the app version. You can also view the Pivotel Privacy Policy by clicking the link.

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# App Pairing Instructions.

Once your device is in pairing mode, open the Remote Worker app to the *Connecting* screen and tap *Scan inReach Device*.

Wait for your inReach device to appear in the list, then tap it to pair and connect.

## Having trouble? Follow these steps:

1. Turn on your inReach, then select *Settings* or *System* and press the *Enter/Check* button. Select *Bluetooth* and press the *Enter/Check* button.
2. Select *Bluetooth* or *Turn On Bluetooth* and press the *Enter/Check* button.
3. Select *BT Pairing* or *Pair Phone/inReach* and press the *Enter/Check* button.
4. Finally, press the *Enter/Check* button again to place the inReach in pairing mode.

Keeping teams connected.

