

Rates apply to the Inmarsat IsatPhone 2 and IsatPhone Pro.

Important: There is a minimum firmware version requirement needed to be met in order for IsatPhone Pro and IsatPhone 2 to work with a Pivotel SIM. Please refer to <https://www.pivotel.com.au/isatphone-model-clarification/> for minimum firmware requirement information for each device, how to upgrade the firmware and other important notes.

Plan Name	Isat 37 Min cost over 24 months is \$888.	Isat 47 Min cost over 24 months is \$1,128.	Isat 67 Min cost over 24 months is \$1,608.	Isat 87 Min cost over 24 months is \$2,088.	Isat 107 Min cost over 24 months is \$2,568.
Monthly Access Fee	\$37	\$47	\$67	\$87	\$107
Monthly Included Value	\$0	\$10	\$35	\$60	\$79
Outgoing Call Cost (Per 30 Seconds)	\$0.75	\$0.75	\$0.60	\$0.60	\$0.40
Incoming Call Cost (Per 30 Seconds)	\$0.75	N/A	N/A	N/A	N/A
Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Once-off Connection Fee	N/A	N/A	N/A	N/A	N/A
Standard Costs	Unit Pricing Data				
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$3.40	\$3.40	\$2.80	\$2.80	\$2.00
Cost of a Standard SMS before any discounts to standard national mobile numbers:	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	0 Calls	2 Calls	12 Calls	21 Calls	39 Calls
Note: No minimum term if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.					

Special Calls & Value Added Services	
Pivotel Customer Care (1300 882 448)	FREE
Emergency Calls 111/112	FREE
Calls to 1800 Numbers	Charged at the plan's applicable outgoing call rate
Calls to 13/1300 Numbers	Charged at the plan's applicable outgoing call rate
VoiceMail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at the plan's applicable outgoing call rate FREE
Call Forwarding (within Australia)	Charged at the plan's applicable outgoing call rate
Calls to other Pivotel Satellite Phones	Charged at the plan's applicable outgoing call rate

WHY PIVOTEL?

- Standard '04' mobile numbers that make your services easy to use and cheaper to call
- Low satellite call rates so you can call when you need to
- Callers to you pay standard call-to-mobile rates
- Dedicated team of satellite experts based in Australia here to support you



Pivotel IsatPhone plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 30 second increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 24 month minimum term applies. Visit www.pivotel.com.au/coverage for a coverage map. An Inmarsat device is required to access the Pivotel Inmarsat service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 24 months is \$888 on Isat 37, \$1,128 on Isat 47, \$1,608 on Isat 67, \$2,088 on Isat 87, and \$2,568 on Isat 107. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term when purchasing outright only by paying a \$50 contract waiver fee at the time the service is connected.