

# Thuraya (AUD) IP Portable Broadband Plans

## Retail Sheet

### Pivotel Thuraya IP Country-Plus Plans

Enjoy lower rate in Australia and countries listed in the Country-Plus list

Pivotel Thuraya IP Country-Plus Plans	Monthly Access Fee	Included Data	Cost of Included Data (Per MB)	Excess Data (Per MB) (Australia and countries in Country-Plus list*)	Excess Data (Per MB) (Countries outside Country-Plus list*)	Minimum Term
Pivotel Thuraya IP Country-Plus 150MB Min cost over 1 month is \$400 + equipment.	\$300.00	150MB	\$2.00	\$2.00	\$5.50	12 months (min cost over term is \$3,600 + equipment)
Pivotel Thuraya IP Country-Plus 500MB Min cost over 1 month is \$750 + equipment.	\$650.00	500MB	\$1.30	\$1.30	\$5.50	12 months (min cost over term is \$7,800 + equipment)
Pivotel Thuraya IP Country-Plus 1GB Min cost over 1 month is \$980 + equipment.	\$880.00	1GB	\$0.88	\$0.86	\$5.50	12 months (min cost over term is \$10,560 + equipment)
Pivotel Thuraya IP Country-Plus 5GB Min cost over 1 month is \$1,380 + equipment.	\$1280.00	5GB	\$0.26	\$0.25	\$5.50	12 months (min cost over term is \$15,360 + equipment)
Pivotel Thuraya IP Country-Plus 15GB Min cost over 1 month is \$2,450 + equipment.	\$2350.00	15GB	\$0.16	\$0.15	\$5.50	12 months (min cost over term is \$28,200 + equipment)
Pivotel Thuraya IP Country-Plus 30GB Min cost over 1 month is \$2,900 + equipment.	\$2800.00	30GB	\$0.09	\$0.09	\$5.50	12 months (min cost over term is \$33,600 + equipment)

Note: No minimum contract term if you choose to pay a \$100 activation fee. Minimum cost will be one month's access fee + \$100 activation fee.  
Note: Plan Upgrade charged at no additional cost. Plan Downgrade one-off \$100.00 fee.

### Pivotel Thuraya IP Casual Plans

Use everywhere within Thuraya satellite coverage

\* see Country-Plus list at [www.pivotel.com.au/thurayaipcountries](http://www.pivotel.com.au/thurayaipcountries)

Pivotel Thuraya IP Casual Plans	Monthly Access Fee	Included Data	Cost of Included Data (Per MB)	Excess Data (Per MB)	Connection Fee (Once Off)	Minimum Term
Pivotel Thuraya IP Casual 5MB Min cost over 1 month is \$150 + equipment.	\$50.00	5MB	\$10.00	\$10.00	\$100.00	1 month
Pivotel Thuraya IP Casual 10MB Min cost over 1 month is \$185 + equipment.	\$85.00	10MB	\$8.50	\$8.50	\$100.00	1 month
Pivotel Thuraya IP Casual 20MB Min cost over 1 month is \$250 + equipment.	\$150.00	20MB	\$7.50	\$7.50	\$100.00	1 month
Pivotel Thuraya IP Casual 50MB Min cost over 1 month is \$450+ equipment.	\$350.00	50MB	\$7.00	\$7.00	\$100.00	1 month
Pivotel Thuraya IP Casual 150MB Min cost over 1 month is \$925 + equipment.	\$825.00	150MB	\$5.50	\$5.50	\$100.00	1 month
Pivotel Thuraya IP Casual UL 144/15GB Min cost over 1 month is \$5,500 + equipment.	\$5500.00	15GB	\$0.37	N/A Data throttled to 32kbps after 15GB	waived	1 month
Pivotel Thuraya IP Casual UL 444/30GB Min cost over 1 month is \$7,750 + equipment.	\$7750.00	30GB	\$0.26	N/A Data throttled to 64kbps after 30GB	waived	1 month

Note: Plan Upgrade charged at no additional cost. Plan Downgrade one-off \$100.00 fee.

## Why Pivotel?

- Standard '04' mobile numbers that make your services easy to use and cheaper to call
- Low satellite call rates so you can call when you need to
- Callers to you pay standard call-to-mobile rates
- Dedicated team of satellite experts based in Australia here to support you



Thuraya IP provides standard background IP services up to 444kbps. Thuraya IP Casual UL 144/15GB plan is speed limited to 144kbps. \$100 connection fee applies to the Pivotel Thuraya IP Country-Plus and Casual plans (excluding the Pivotel Thuraya IP Casual UL 15GB and 30GB plans). Pivotel Thuraya uses the Thuraya Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. IP data is billed in 100kB increments. 1 month minimum term applies to the Pivotel Thuraya IP Country-Plus and Casual plans. Visit [www.pivotel.com.au/coverage](http://www.pivotel.com.au/coverage) for a coverage map. A compatible Thuraya IP Terminal is required to access the Pivotel Thuraya service (see terminal pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at [www.pivotel.com.au/selfcare](http://www.pivotel.com.au/selfcare). An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over one month (including \$100 connection fee) is \$400 on the Pivotel Thuraya IP Country-Plus 150MB Plan, \$750 on the Pivotel Thuraya IP Country-Plus 500MB Plan, \$980 on the Pivotel Thuraya IP Country-Plus 1GB Plan, \$1380 on the Pivotel Thuraya IP Country-Plus 5GB Plan, \$2450 on the Pivotel Thuraya IP Country-Plus 15GB Plan, \$2900 on the Pivotel Thuraya IP Country-Plus 30GB Plan, \$150 on the Pivotel Thuraya IP Casual 5MB Plan, \$185 on the Pivotel Thuraya IP Casual 10MB Plan, \$250 on the Pivotel Thuraya IP Casual 20MB Plan, \$450 on the Pivotel Thuraya IP Casual 50MB Plan, \$925 on the Pivotel Thuraya IP Casual 150MB Plan, \$5500 on the Pivotel Thuraya IP Casual UL 144/15GB Plan, \$7750 on the Pivotel Thuraya IP Casual UL 444/30GB Plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill.