

Service Plans

BGAN Standard/Pro is a global satellite data service ideal for users who require consistent monthly volumes of always-on Standard IP data.

Plan Name	BGAN Standard	BGAN Pro 30MB Promo Activated before 30/06/2021	BGAN Pro 30MB Activated after 01/07/2021	BGAN Pro 100MB	BGAN Pro 250MB	BGAN Pro 500MB
Monthly Access Fee	\$130.00	\$130.00	\$178.00	\$515.00	\$810.00	\$1,265.00
Activation Fee	\$50.00	N/A	N/A	N/A	N/A	N/A
Monthly Included Data Allowance (MB)	7.5	30	30	100	250	500
Minimum Term (Months)	12 Months Minimum cost is \$1,610.00.	3 Months Minimum cost is \$390.00.	3 Months Minimum cost is \$534.00.	3 Months Minimum cost is \$1,545.00.	3 Months Minimum cost is \$2,430.00.	3 Months Minimum cost is \$3,795.00.
Outgoing Call Cost To: Fixed, Mobile and Voicemail (Per Minute)	\$1.75	\$1.55	\$1.55	\$1.55	\$1.55	\$1.55
Incoming Call Cost to BGAN '04' Number (Per Minute)	\$3.90	\$3.90	\$3.90	\$3.90	\$3.90	\$3.90
Outgoing SMS	\$0.55	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50
Excess Data Cost (Per MB)	\$10.20	\$9.20	\$9.20	\$7.90	\$4.90	\$3.90
Outgoing Call Cost To Other Services	Visit - www.pivotel.com.au/bgan-plans					

Special Calls & Value Added Services	
Pivotel Customer Care (1300 882 448)	FREE
Emergency Calls (112)	FREE
Calls to 1800 Numbers	Charged at the plan's applicable outgoing call rate
Calls to 13/1300 Numbers	Charged at the plan's applicable outgoing call rate
Voicemail - Diversion to voicemail - Calls to voicemail retrieval - SMS notification service	FREE Charged at the plan's applicable outgoing call rate FREE
Call Forwarding (within Australia)	Charged at the plan's applicable outgoing call rate
Calls to other Pivotel Satellite Phones	Charged at the plan's applicable outgoing call rate

Pivotel's BGAN service enables voice and data connectivity at speeds of up to 492 kbps, wherever your operations take you.



Portable Connectivity
Light, compact, tough and reliable terminals for easy-to-deploy satellite voice and data communications.



Vehicular Connectivity
Turn your vehicles into mobile communication hubs with satellite voice and data communications.



Fixed Connectivity
Connect, monitor and control services and applications in rural, remote or unmanned locations.

Get more from your satellite service on the Pivotel network!

- Manage your satellite data and control your costs with the Pulsar® web-based self-service dashboard
- All satellite data and voice traffic is carried on Pivotel's secure carrier grade network
- Choose how you route your data with options for a static public IP address or virtual private network tunnel
- Standard '04' mobile numbers that make your services easy to use and cheaper to call
- Dedicated team of locally based satellite communications specialists here to support you

Pivotel Inmarsat BGAN plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit www.pivotel.com.au/inmarsat-coverage/ to view a coverage map. Data is billed in 100kB increments. All calls are charged in 60 second increments unless otherwise stated. Included call value excludes premium calls, calls to special numbers and premium text. Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. Prices quoted are in AUD including GST and are subject to change. 12 month minimum term applies for BGAN Standard Plan and 3 month minimum term applies for BGAN PRO Plans. Please refer to the above table for minimum cost over minimum term for the plan. Plans can be upgraded at any time but will only take effect on the next billing cycle and minimum term will be reset. A plan downgrade is not allowed. A compatible Inmarsat BGAN device is required to access the Pivotel Inmarsat BGAN service (see device pricing). You will receive a bill by email from Pivotel listing any payments you have made during the billing period and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Itemized billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemized bill listing all of your service usage events is available on request. Pivotel plans are available to credit approved customers only. You can manage your data usage of the service to control your cost via Pivotel Pulsar® Data Management Portal. Visit www.pivotel.com.au/wholesale-pulsar-portal/ to learn how to manage your data usage.