

## Service Plans

Prepaid Voucher	Units	Voucher Expiry Period	Cost
30 Day Airtime extension eVoucher	0	30 Days	\$75.00
50 Units/3 Month eVoucher	50	90 Days	\$191.00
500 Units/6 Month eVoucher	500	180 Days	\$573.00
1000 Units/12 Month eVoucher	1000	365 Days	\$1,169.00
2500 Units/12 Month eVoucher	2500	365 Days	\$2,674.00
5000 Units/12 Month eVoucher	5000	365 Days	\$5,348.00

SMS Usage Rate	Units
MO SMS (Per Message)	0.5 units

Voice Call Rates (Per Minute)	Units
Fixed	1.0 units
Cellular	1.2 units
BGAN/SB/GSPS	0.76 units
FB	3.0 units
SPS	2.0 units
Voicemail	1.0 units
Inmarsat GAN/Fleet/Swift Voice	2.5 units
Voice to Iridium (voice)	11.0 units
Voice to Thuraya	5.0 units
Voice to Globalstar	8.0 units
Voice to Inmarsat Aero	4.9 units
Voice to Other MSS system	6.9 units
ISDN and 3.1kHz Audio to Fixed/Cellular	7.0 units
ISDN and 3.1kHz Audio to BGAN/FB/SB/GSPS/SPS	7.0 units
ISDN and 3.1kHz Audio to Inmarsat GAN/Fleet/Swift Voice/HSD	16.0 units
ISDN and 3.1kHz Audio to Inmarsat Aero Voice	16.0 units
ISDN and 3.1kHz Audio to Iridium	16.0 units
ISDN and 3.1kHz Audio to Thuraya	16.0 units
ISDN and 3.1kHz Audio to Globalstar	16.0 units
ISDN and 3.1kHz Audio to Other MSS Carriers	16.0 units

Streaming IP Rates (Per MB)	Units
Streaming 32kbps	3.6 units
Streaming 64kbps	6.9 units
Streaming 128kbps	12.0 units
Streaming 176kbps	17.0 units
Streaming 256kbps	20.7 units
BGAN HDR Half Channel/64k	20.7 units
BGAN HDR Half Channel Symmetric	28.0 units
BGAN X-Stream	29.0 units
BGAN HDR Full Channel/64k	32.0 units
BGAN HDR Full Channel Symmetric	38.0 units

Data Usage Rates (Per MB)	Units
Standard IP – Global (non Geo)	9.1 units
Standard IP – In region (China, Southern Africa)	6.0 units
Standard IP – In region (South America)	4.0 units
Standard IP – Out of region (China, Southern Africa, South America)	10.1 units

Pivotel Inmarsat Prepaid plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. Visit <https://www.pivotel.com.au/inmarsat-coverage> to view a coverage map. Prices quoted are in AUD including GST and are subject to change. Usage will be deducted from the prepaid balance in the following manner. For calls, in 15 second increments, with a 30 second minimum increment per call, for data usage in 20KB increments with the minimum increment of 100KB per session, and for streaming/HDR in 5 second increments, with a minimum increment of 30 seconds. A compatible Inmarsat Satellite device is required to access the Pivotel Inmarsat Satellite service (see handset pricing).

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1. Prices are in AUD and include GST.
2. BGAN package types consist of BGAN Prepay, BGAN Prepay Stream, BGAN Prepay Geographic, or BGAN Geographic Stream.
3. Streaming is only available on SIMs activated on a Prepay Streaming package.
4. The following geographic regions are available;
  - a. People's Republic of China.
  - b. Southern Africa consisting of Botswana, Lesotho, Mozambique, Namibia, South Africa, Swaziland and Zimbabwe.
  - c. South America consisting of Argentina, Belize, Bolivia, Brazil, Costa Rica, Chile, Colombia, Ecuador, El Salvador, French Guiana, Guatemala, Guyana, Honduras, Mexico, Nicaragua, Panama, Paraguay, Peru, Suriname, Trinidad and Tobago, Uruguay and Venezuela.
5. The same Recharge Vouchers are usable on each BGAN package type.
6. Pivotel reserves the right to modify or delete plans as necessary, including while in commitment.
7. SIM Validity will be based upon the current expiration date or the voucher validity from the date of recharge, whichever is later. The addition of multiple vouchers of the same type on the same date will not extend the validity further than the addition of one voucher.
8. Inmarsat Prepaid expirations occur at 00:00 UTC for the expiration date in question. To ensure existing airtime is not lost, recharge should be processed at least 24 hours prior to expiration.
9. Unused units will roll over if the SIM is recharged prior to the expiration date.
10. Prepaid Vouchers can be removed within 72 hours of initial load, free of charge. After 72 hours, a Voucher Removal Fee will apply.
11. Vouchers cannot be removed from an expired SIM or more than 60-days from the original date of recharge.
12. Only the most recently added voucher can be removed. Vouchers cannot be removed if any units have been used.