

Service Plans

Prepaid Voucher	Units	Voucher Expiry Period	Cost
50 Units/1 Month eVoucher	50	30 Days	\$191.00
250 Units/1 Month eVoucher	250	30 Days	\$885.00
500 Units/3 Month eVoucher	500	90 Days	\$1,710.00
1000 Units/6 Month eVoucher	1000	180 Days	\$3,284.00
1500 Units/6 Month eVoucher	1500	180 Days	\$4,735.00
5000 Units/6 Month eVoucher	5000	180 Days	\$14,360.00

SMS Usage Rate	Units
MO SMS (per message)	0.5 units

Voice Call Rates (Per Minute)	Units
Voice to Fixed	0.5 units
Voice to Cellular	0.68 units
Voice to BGAN/FB/SB/GSPS/FO	0.5 units
Voice to Voicemail	0.5 units
Voice to Inmarsat B (voice)	3.4 units
Voice to Inmarsat M (voice)	2.9 units
Voice to Inmarsat Mini-M/GAN/Fleet/Swift (voice)	2.5 units
Voice to Iridium (voice)	11.0 units
Voice to Thurya	5.0 units
Voice to Inmarsat Aero	4.9 units
Voice to Other MSS system	6.9 units
Data Usage Rates (Per MB)	Units
Standard IP	5 units

- Prices are in AUD and include GST.
- Pivotel reserves the right to modify or delete plans as necessary, including while in commitment.
- To be eligible for the Fleet One Global Plan, the following conditions must all be met at all times throughout the Service Term:
 - Vessels must have a Maritime Mobile Security Identity (MMSI) which is to be provided upon provisioning
 - Vessels must receive the service using an Inmarsat type approved Fleet One terminal, and
 - "Vessels" must not be floating / fixed platform, or rigs
- Pivotel reserves the right to cancel the service and/or retrospectively re-rate any usage charges if the vessel is found to be ineligible for the Fleet One Global service at any time.
- These Fleet One Global Prepaid Vouchers are not able to be used with the original 2014 Fleet One Prepaid Services (with in Home Region vs. Out of Home Region burn rate configuration)
- Multi-Voice, ISDN and Streaming Class Services are not available on Fleet One activations.
- No geographical restrictions are present for either data or voice services with Fleet One Global plans.
- SIM Validity will be based upon the current expiration date or the voucher validity from the date of recharge, whichever is later. The addition of multiple vouchers of the same type on the same date will not extend the validity further than the addition of one voucher.
- Inmarsat Prepaid expirations occur at 00:00 UTC for the expiration date in question. To ensure existing airtime is not lost, recharge should be processed at least 24 hours prior to expiration.
- Unused units will roll over if the SIM is recharged prior to the expiration date.
- Prepaid Vouchers can be removed within 72 hours of initial load, free of charge. After 72 hours, a Voucher Removal Fee will apply.
- Vouchers cannot be removed from an expired SIM or more than 60-days from the original date of recharge.
- Only the most recently added voucher can be removed. Vouchers cannot be removed if any units have been used.