

Service Plans

Prepaid Voucher	Units	Voucher Expiry Period	Cost
30 Day Airtime extension eVoucher 2019	0	30 Days	\$75.00
50 Units/1 Month eVoucher	50	30 Days	\$85.00
100 Units/3 Month eVoucher	100	90 Days	\$159.00
250 Units/6 Month eVoucher	250	180 Days	\$379.00
500 Units/12 Month eVoucher	500	365 Days	\$699.00
1000 Units/12 Month eVoucher	1000	365 Days	\$1,350.00
2500 Units/12 Month eVoucher	2500	365 Days	\$2,999.00
5000 Units/12 Month eVoucher	5000	365 Days	\$4,999.00

SMS Usage Rate	Units
MO SMS (Per Message)	0.6 units

Voice Call Rates (Per Minute)	Units
Voice to Fixed	1.5 units
Voice to Cellular	1.5 units
Voice to BGAN/FB/SB/GSPS	1.5 units
Voice to Voicemail	1.5 units
Voice to Inmarsat GAN/Fleet/Swift	2.9 units
Voice to Inmarsat Aero	5.6 units
Voice to Iridium	12.7 units
Voice to Thurya	5.8 units
Voice to Other MSS Carriers	8 units

- Prices are in AUD and include GST
- Pivotel reserves the right to modify or delete plans as necessary, including while in commitment.
- SIM Validity will be based upon the current expiration date or the voucher validity from the date of recharge, whichever is later. The addition of multiple vouchers of the same type on the same date will not extend the validity further than the addition of one voucher.
- Inmarsat Prepaid expirations occur at 00:00 UTC for the expiration date in question. To ensure existing airtime is not lost, recharge should be processed at least 24 hours prior to expiration.
- Unused units will roll over if the SIM is recharged prior to the expiration date.
- Prepaid Vouchers can be removed within 72 hours of initial load, free of charge. After 72 hours, a Voucher Removal Fee will apply.
- Vouchers cannot be removed from an expired SIM or more than 60 days from the original date of recharge.
- Only the most recently added voucher can be removed. Vouchers cannot be removed if any units have been used.